



## **PARADIGM LOGISTICS SERVICES**

We are a Kuwait based company with excellent experience in logistics services. We provide supply chain solutions to our customers from the source to the final destination. Our logistics services comprise customs clearance, freight forwarding, warehousing, transportation, port services and air cargo handling.

### **About Us**

At ParaDigm, we proficiently serve regional and international markets focusing on satisfying customer needs. Be it a complete logistics solutions, supply chain or distribution, by air, sea or road transport – with our extensive range of services we can find a solution for all your logistic requirements.

We hold a leading position as a future oriented, middle-sized forwarder and logistics services provider in our region and area of expertise. We cooperate with successful forwarding partners and leading networks in the Middle East and internationally.

From 40 passengers on an Antonov 24 to 118 passengers on Boeing 737's, we cater for the entire range of charter requirements. We have a strong team of committed employees providing flexible, tailor made offerings that will delight our customers.

ParaDigm has conducted various air and road charters to various Middle East destinations such as Dubai, Iraq, Saudi and even Afghanistan. The types of aircrafts that we have used are:

- Antanov 24 passenger
- Antanov 12 Freighter
- Ilyushin 76 TD Freighter
- Boeing 707 – 320 Freighters
- Boeing 747 – 200 Freighters



## Vision

We select the type of aircraft based on the needs of our clients. Our aviation services assures our customer of timely air cargo. Our scope of services extend from air cargo handling, warehousing, ground handling and ramp handling.

Whenever you need to get to your destination, we can get you there (subject to civil aviation authorities and weather conditions). From Kuwait to anywhere in the Middle East including Iraq and Afghanistan, we can fly you and your cargo to any destination you need to reach. Once you made the call, ParaDigm will take care of the rest ensuring total peace of mind.

We understand our customers fully well. We attach great importance to maintain close, humane and personal relations with our valued customers, who never feel us as traders from different domain. We are not for business alone. Our conviction is that all our trade activities should traverse through our self-imposed principle of business ethics ↔ profit ↔ service and to cling to it with no deviation.

We always strive to maintain the customers' satisfaction index at its highest possible pinnacle. It is here that our esteemed customers found us.

These are some of the different types of cargo that we have handled:

- Food and Beverages
- Disposables
- Pre-Fabricated Units
- Home and Office Furniture's & related equipment's
- Hardware, Tools, Building Materials, and related
- Communication Equipment's
- Computers and related
- Firefighting equipment's



### **Our Team**

- Industry professionals who are highly motivated, empowered and customer friendly
- We have a strong regional and international network of high profile agents as reliable partners
- We provide competitive rates

### **Our Services**

#### **Air, Sea and Land freight:**

We understand that our customers demand safe, secure and swift handling of their cargo at cost effective rates and this is what we offer through our air freight. Our sea freight service offers our customers efficient safe, secure and cost effective solutions. Through our land freight we ensure that the products reach customers doorstep.

#### **Clearing and Forwarding:**

ParaDigm offers cost effective and timely clearing and forwarding services both for sea and air shipments. We provide the full range of customs clearing and international freight forwarding services. We have experienced customs clearing personnel to assist with tariff classifications, audits and detailed costings. We assure our customers of accurate, speedy and efficient customs clearance and freight forwarding.

#### **Custom Clearance:**

A well-designed and well-managed customs clearance program reduces cycle times, improves shipment visibility and lowers cost. Local experts of our customs service enable timely and reliable movement of your goods through the customs process. We offer clearance in a consistent, timely and cost effective manner by acting as a direct extension of your business to develop individual service programs that are uniquely tailored to customers' needs.

**Warehouse and Distribution:**

At ParaDigm, we offer our customers modern, spacious and secure warehousing options. Our facilities include storage of cargo in cold rooms as well as in general, transit and bonded warehouses.

**Third Party Logistics:**

At ParaDigm, we treat every customer as a partner in business. We undertake logistics solutions on our customers behalf. We strive to understand and anticipate the needs of our customers business and provide for them. Our various warehousing options and distribution options ensure that we preempt customer needs and ensure that our customers deliver promptly and efficiently to the desired locations.

**Completed Projects**

- Nurses & Assistant Nurses for Ministry of Health, Kuwait.
- Nurses for Ministry of Defense, Kuwait.
- Nurses for Kuwait National Guard.
- Skilled and Unskilled labors for Kuwait Oil Sector.

**At Paradigm**

- We offer end-to-end logistics solutions to our customers
- Fully integrated international transportation services by Air, Sea and Land
- We have proven expertise in freight forwarding, including turnkey project management services
- We strive to meet and exceed customer expectations through highly professional, empowered, and motivated employees.
- We do our best to be the reliable and cost-effective logistics solutions.



Our strategy is to develop logistics solutions with a clear mission, which will create new value for our customers. It is important to stay connected with the changing trends. Hence, it is a matter of necessity to develop industry-focused expertise, by taking a holistic approach that benefits our customers. To establish a corporate identity is our foremost strategy while providing solutions to our customers at the right place at the right time, at the right price.

Our customers are the heart of our business, and our customers will always remain our priority. We assure you our best to strive to surpass your expectations and gain your satisfaction. We always look forward to a long relationship with our customers.

